

22 Armitage Court, Sunninghill, Ascot, Berks, SL5 9TA  
Tel 01344 620775. Ref: TAS7. 2nd September 2008.

Rita Lally, Strategic Director Adult Social Care, County Hall, Walton St, Aylesbury, Bucks HP20 1UA.  
Copies to senior people, the Press and the Public. [www.nhscare.info/trevor](http://www.nhscare.info/trevor)

Dear Rita Lally,  
Trevor Saunders

Thankyou for your prompt reply to my complaint letter to you dated 5th August. You did not reply to my questions concerning wrong assumptions of "Robin is not the official representative of Trevor." and "Trevor is happy to remain at Chiltern Court, Wendover." I repeat these questions here, and remind you that this letter is also public.

- 1) when do you plan to rectify these wrong "assumptions" above ?
- 2) when and how can Trevor be moved to a Care Home of his choice nearer to his friends, as he requested in October 2007 ?
- 3) what disciplinary action do you intend for Kerry Stevens and/or others such as Jim Peart, Trish Robertson and Adrian Walker ?
- 4) have you discussed the case of Trevor Saunders with Kerry Stevens or others before 5th August 2008 ?

As you know, there was a meeting at Chiltern Court on 5th August. The record of the meeting is public on [www.nhscare.info](http://www.nhscare.info):

QUOTE: The meeting at 1505 Tuesday 5th August 2008 at Chiltern Court Care Home was between Kerry Stevens, Head of Service Provision Adult Social Care, and Trevor Saunders. Kerry was accompanied by Jim Peart, and the meeting was in Trevor's room. Robin Lovelock and Terry Kensey were present throughout the whole meeting which lasted over an hour.

It seemed to be a lucky coincidence that Kerry and Jim chose to make this meeting on the day that Robin and Terry were visiting Trevor. It was also a coincidence that the letter of complaint had only just been signed and delivered to Rita Lally. This meant that issues raised in the Sunninghill Meeting on 26th June were addressed, and Trevor was able to make his wishes known clearly, and do so with them being witnessed by all parties.

- Robin Lovelock IS the official representative of Trevor Saunders.
- Trevor Saunders DOES wish to move from Chiltern Court to one of his choosing, near to the Bracknell-Camberley area and his friends.

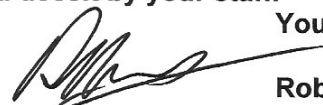
During the meeting, several points became clear:

- Kerry Stevens has still not seen the file on Trevor held by Social Services.
- Kerry Stevens has still not visited [www.nhscare.info](http://www.nhscare.info) to see what is public about Trevor's case.
- Trevor requested that any future meeting with him be attended by Robin.

UNQUOTE

Your department moved Trevor from hospital, against his wishes and best interests, into a care home remote from all his friends. He should have been properly assessed for NHS Continuing Care by comparison with Pamela Coughlan, before discharge. Neither Trevor or Buckinghamshire ratepayers should be paying for his care. I remind you that the formal request to move Trevor (public since April) was submitted to your department in October 2007. Trevor has clearly been subject to mental cruelty, denial of his rights, and the victim of delay, incompetence and deceit by your staff.

Agreed and Witnessed by:

 Yours Sincerely,  
Robin Lovelock

Trevor Saunders 2.09.08

Terry Kensey 2.09.08



